





Dipp	er-T2 Especial	Mide	<b>Nivel Estatico y Niv</b>	el Dinamico
	Standard		Largo	Double

Reel Assembly:	Standard	Large	Double
Height	36cm (14.2")	50.5cm (20")	50.75cm (20")
Depth	21cm (8.3")	27.6cm (10.9")	51cm (20.08")
Width	29cm (11.4")	42cm (16.5")	36.75cm (14.5")
Weight (Reel Assembly			
Only)	2.30kg (5.1lb)	4.56kg (10.05lbs)	7.08kg (15.65lbs)
Plate Size	26.67cm (10.5")	30.48cm (12")	30.48cm (12")
		40.64cm (16")	
Plate Material	Nylon	Aluminum	Aluminum
Brake	Ergonomic Dial	Ergonomic Dial	Spring Loaded Pin
Hanger	Included on frame leg	Included on frame leg	No
Tape Guide	Included on frame leg	Included on frame leg	No
Test Points	On back of frame	On back of frame	Use Conductive Material
	15m, 50ft	200m, 750ft	450m, 1500ft
	30m, 100ft	300m, 1000ft	600m, 2000ft
Largo de la huincha	45m, 150ft		+ 600m/2000ft
Largo de la Humcha	60m, 200ft		Power Reel Available
	100m, 300ft		
	150m, 500ft		
Tape:		Electronic Panel:	
_	High Tanaila Chaol	Operating Mode	Static & drawDown
Tape	High Tensile Steel	- p	
Jacketing	Polyethylene	Power Source	9 Volt Alkaline
Jacketing Conductors	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale -	Power Source Sensitivity Control	9 Volt Alkaline
Jacketing Conductors Markings	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing	Power Source Sensitivity Control Audio/Visual Indication	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer
Jacketing Conductors Markings Width	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale -	Power Source Sensitivity Control Audio/Visual Indication Rating	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65
Jacketing Conductors Markings	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing	Power Source Sensitivity Control Audio/Visual Indication	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer
Jacketing Conductors Markings Width	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8")	Power Source Sensitivity Control Audio/Visual Indication Rating	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65
Jacketing Conductors Markings Width Dog Bone Profile	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes	Power Source Sensitivity Control Audio/Visual Indication Rating Removable	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES
Jacketing Conductors Markings Width Dog Bone Profile Break Strength	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes	Power Source Sensitivity Control Audio/Visual Indication Rating Removable Maximum Temperature	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES
Jacketing Conductors Markings Width Dog Bone Profile Break Strength Probe Sensor:	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes 127kg (280lbs)	Power Source Sensitivity Control Audio/Visual Indication Rating Removable Maximum Temperature Included:	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES
Jacketing Conductors Markings Width Dog Bone Profile Break Strength Probe Sensor: Weight	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes 127kg (280lbs) 158g (.348lb)	Power Source Sensitivity Control Audio/Visual Indication Rating Removable Maximum Temperature Included:	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES
Jacketing Conductors Markings Width Dog Bone Profile Break Strength Probe Sensor: Weight Length	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes 127kg (280lbs) 158g (.348lb) 213mm (8.4")	Power Source Sensitivity Control Audio/Visual Indication Rating Removable Maximum Temperature Included:	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES
Jacketing Conductors Markings Width Dog Bone Profile Break Strength Probe Sensor: Weight Length Diameter	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes 127kg (280lbs)  158g (.348lb) 213mm (8.4") 16mm (.625")	Power Source Sensitivity Control Audio/Visual Indication Rating Removable Maximum Temperature Included: Padded Carry Case	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES 80°C
Jacketing Conductors Markings Width Dog Bone Profile Break Strength Probe Sensor: Weight Length Diameter Removable	Polyethylene 7 strand (4 S/S & 3 copper) Metric or Engineering Scale - Under Jacketing .952cm (3/8") Yes 127kg (280lbs)  158g (.348lb) 213mm (8.4") 16mm (.625")	Power Source Sensitivity Control Audio/Visual Indication Rating Removable Maximum Temperature Included: Padded Carry Case	9 Volt Alkaline S/S & Aluminum Ultra Bright LED & 80dbi Buzzer IP65 YES 80°C

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# IMPORTANT: ENSURE THAT THE PANEL RETAINING THUMB SCREWS (NUTS) ARE TIGHT BEFORE USE.

3520 1408-2 1408-1

Thumb Screws (Set of 2) drawDown Electronic Panel (180m/600ft-300m/1000ft) drawDown Electronic Panel (15m/50ft-150m/500ft)

Part Numbers



Jabe Cnige to brotect the tape from sharp

Hauder to support the meter at the well head.

will sound it the system is okay. the stud (on axle) at the same time. The buzzer body to the standoff screw and probe tip to dial is turned fully clockwise. Touch the probe To Test the Entire System: Make sure sensitivity Figure 2





### **HERON ALSO MANUFACTURES:**

- Water Level Meters
- Data Loggers
- Interface Meters
- Conductivity Meters
- Temperature Meters
- Well Casing Indicators
- Well Depth Indicators
- Tag Lines
- Borehole Inspection Cameras

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Please visit our website www.heroninstruments.com for more information on the complete **Heron** product line.





# dipper-T2 Static & drawDown Levels

Operating and Maintenance Instructions



www.heroninstruments.com



# dipper-T2 Water Level Meter Instructions

#### General Care of the dipper-T2

The dipper-T2 is a high quality, robust, premium water level meter, capable of 2 Functions - static and drawDown levels. The dipper-T2 will provide many years of reliable service when these recommendations are followed:

- Avoid sharp edged casing, use the tape guide on the unit to prevent damage to the tape.
- Take care to avoid the tape becoming entangled with other equipment in boreholes or wells, use stilling pipes when possible.
- Neatly rewind and clean the tape after each use.
   Refer to: Cleaning the dipper-T2

**DO NOT** use the **dipper-T2** as a guide to backfilling, bentonite sealing or sand packing in wells. This type of material falls through the water column at a much slower rate than the **dipper-T2** probe and can result in a trapped tape and probe.

**DO NOT** allow the tape to "freefall" down the well, it may become caught in other equipment in the well.

Warranty is conditional upon adherence to these guidelines.

#### **Equipment Check**

Before taking the unit into the field, carry out these simple tests with the sensitivity knob turned fully clockwise (see Figure 1), and the two panel retaining thumb screws (nuts) tight.

- Insert battery drawer (battery included) into the battery compartment on the electronic panel. Note polarity.
- Check the condition of battery and circuit by pressing the Change Mode button from static to drawDown. The unit will sound and the indicator light will come on when the probe is in air. If the unit does not respond, replace the battery and try again.
- Test the entire unit by placing the probe in tap water or touching the probe body to the standoff screw and probe tip to the stud (on axle) as shown in Figure 2. If the dipper-T2 is working properly, the unit will sound as above.

DO NOT test in distilled water.

#### Use in the Field

The dipper-T2 operates in two modes, static and drawDown. In static mode, the unit is silent until the probe touches the water. In drawDown mode, the unit sounds and the light remains on when the probe is not in water.

**NOTE:** There is no on/off switch on the instrument. If using in **drawDown** mode, return the unit to **static** mode to turn indicators off. The **dipper-T2** consumes no power in **static** mode when probe is not in water.

- To avoid damaging the tape on the side of the casing, hang the dipper-T2 on the casing and run the tape over the guide on the frame leg (see Figure 3). If you cannot hang the unit, hold the dipper-T2 away from the side of the casing and guide the tape down the center of the well.
- Swivel the probe holder on the frame to allow the tape free movement down the well (see Figure 3).
- Note the inverted triangle on the probe holder serves as a datum point indicating "top of casing" (see Figure 3).
- The sensitivity knob (see Figure 1) is used to maintain a sharp distinctive signal by adjusting the unit's response to varying conductivities. Turn the knob clockwise for low conductivity (pure) water and counter-clockwise for high conductivity (dissolved minerals) water. In wells that have cascading water that may give false readings, reduce the sensitivity by turning the sensitivity knob counter-clockwise.
- Reel the tape down the well carefully, avoiding the edge of the casing.

#### FOR STATIC MODE

- When the unit sounds (in static mode) carefully measure the depth to water indicated on the tape from your datum point (inverted triangle).
- Raise and lower the probe in and out of the water to ensure a consistent result.

#### FOR DRAWDOWN MODE

- When the probe is in water at the desired drawDown level push the
   Change Mode button to drawDown mode (see Figure 1), the unit will now
   be silent in water and start pumping the water out. Once the water goes
   past the tip of the probe, the unit will sound in air.
- Turn off pump and put the dipper-T2 back in static mode.

When rewinding the tape, remove as much water and debris as possible from the tape and the probe.

# WATCH THE VIDEO ON "HOW THE DRAWDOWN FEATURE WORKS" FOUND ON HERON INSTRUMENTS' YOUTUBE CHANNEL.

#### Cleaning the dipper-T2

Always clean the dipper-T2 after use in the field to maintain optimal performance and extend the life of the unit.

The dipper-T2 may be cleaned with any mild household dishwashing detergent and rinsed with water.

If the electronic panel is removed first, the reel and tape can be washed gently with a power washer. Remove the retaining thumb screws (nuts) (See Figure 1) to release the panel. Take care not to lose the thumb screws as the unit will not work without them.

**DO NOT** use abrasives, partially halogenated hydrocarbons or ketones to clean the reel.

#### Troubleshooting the dipper-T2

- Q. What if there is no sound or indicator light when the unit is tested?
- A. Refer to Equipment Check and follow procedures. Change the battery if necessary.
- Q. Why doesn't the unit sound when testing the probe?
- A. There may be a lack of connection from the back of the electronic panel, down the tape to the probe. Tighten the panel retaining thumb screws (nuts) on the electronic panel to complete contact.
- Q. After tightening the thumb screws, the probe is still not working. How can I fix this problem?
- Carry out full continuity test shown in Figure 2.
- Q. What should I do if the unit does not sound in static mode (probe in air)?
- A. Adjust the sensitivity setting. If the unit still does not work check all the connections inside the hub (inside the hub polarity is not an issue as the current is AC).
- Q. Why would the instrument continue to sound when not in water?
- A. The unit may be in drawDown mode. Press the Change Mode button (see Figure 1), putting the unit into static mode (silent in air). Dry the probe with a clean cloth.

Contact Heron Instruments or your Heron Distributor if you cannot isolate the problem.

#### Warranty (5 years, probe 1 year)

**Heron Instruments Inc.** warrants to repair or replace any defective equipment or part upon inspection by a **Heron** service technician. Warranty will be determined to our satisfaction to have a defect in workmanship or original material. The customer is responsible for all shipping fees to return the item to **Heron**.

This warranty shall not apply to damage of equipment caused by improper installation, usage, storage, alteration or inadequate care.

In no event shall **Heron** be held liable for any direct, indirect or consequential damages, abuse, acts of third parties (rental equipment), environmental conditions or expenses which may arise in connection with such defective equipment.

Heron Instruments Warranty coverage does not extend to the following:

- Tape, bag or batteries used with the product.
- Products used as rental equipment.
- Products contaminated by materials which are known to be hazardous and have rendered the unit unserviceable.
- Parts failure due to neglect in cleaning or servicing.
- Failure of parts caused by misuse.

#### For service information:

- visit www.heroninstruments.com under the CONTACT heading
- email service@heroninstruments.com
- call 1-800-331-2032 or 905-628-4999